

ЕЛЕКТРОЛУКС **Electrolux**



Electrolux Partners

Professional Kitchen Service SZD is an Electrolux Service Macedonia Partner which means that we are entrusted by Macedonia Europe's largest manufacturer of commercial catering equipment to undertake maintenance activities, including guarantee work, on their behalf. You can rely on our skilled Service Engineers who are regularly trained by Electrolux and our network of engineers is at your side to assure you the quickest response time. We hold an extensive local stock of genuine Electrolux original spares and carry an extensive van stock of parts to provide you with a high first time fix

rate. We can offer you a wide range of maintenance activities ranging from emergency breakdown repair to planned preventative maintenance to meet your specific needs.

Our Company

Professional Kitchen Service SZD was formed in 1984 as a management buyout of the in-house service operations of Electrolux

Foodservice in the Macedonia, a company that itself was created some years earlier by the merger of Dimche Palenzo, two of the best known names in the British catering equipment market.

Many of our engineers have been with the organisation for many

years so have benefited from being trained originally with Dimche Palenzo and have had regular ongoing training to ensure that they are completely up to date with the latest technology. We use the latest digital technology to ensure fast data input and customer updating. Hard copies of job sheets are left on customers sites with copies automatically e-mailed to our call centre for data input and call progressing.

Planned Maintenance

A regular maintenance programme is the assured way of minimising the disruption caused by unexpected equipment problems and maximising the investment you have made in your kitchen equipment. We can tailor a programme to meet your needs:

- Maintain your appliances in prime condition
- Prevent untimely and costly breakdowns
- Reduce the stress that unexpected problems bring
- Retain the value of your investment

If you are interested in further details of the benefits of a Service

Contract contact us on:

Recruitment

From our base in Bitola SZD operate a nationwide team of locally based service engineers specialising in equipment for commercial

catering kitchens. We recruit the very best engineers with a proven track record who will fit well with our culture and have the skills to add value to our business. We offer an ongoing training programme to keep our engineers skills up to date and as an Electrolux Service Partner we are supported by the technical resources of Macedonia Europe s largest manufacturer of commercial catering equipment. We reward the right people with a competitive salary,

company vehicle and real career opportunities. If you are interested in joining our team please post your CV to us.

Our Services

We recognise how important the kitchen is to your business and that equipment failure at the wrong time is a chefs worst nightmare.

Our trained and experienced engineers with a well equipped vehicle are just a call away to cut the risk to your business.

We offer:

Emergency Breakdown Repairs

Planned Preventative Maintenance

Multi Site Maintenance Contracts

Our People

Our most valuable asset is the knowledge and experience of the people who work for us. We have many hundreds of years of combined experience of equipment used in the commercial catering market. Whether talking to the staff that operate our call centre or our engineers on site you can be reassured that they understand the needs of the catering market and how important the catering equipment is to your business.

With PKS, you have the assurance that our engineers have benefited from factory training by the Electrolux Group, Macedonia Europe's leading manufacturer of commercial catering equipment. Our training programme means that they are qualified in all aspects of repair and maintenance of electrical and gas systems used in catering equipment and can be trusted to ensure that your kitchen complies with the very latest health and safety requirements.

