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[Electrolux by Macedonia](#)

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Pages : 1/3	Fax no:	+389 47/203 900 ; 203 330
Number : +389 47/203 900 ; 203 330	Date:	02/12/2008
Sub : Pool op. questionnaire for the quality of our products and servis for the customers		
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FAX – e-mail TRANSMISSION



ЕЛЕКТРОЛУЌ Electrolux

Pool op. questionnaire for the quality of our products and servis for the customers

Electrolux- Електролуќ



IMPORTANT MESSAGE : Your opinion is very important to us !

Dear customers, collaborators and partners,

Thank you for the trust that you've placed in our company, products and servis until today.

In our continuing effort to improve and operate ourselves more efficiently, we kindly ask to fill and return the next questionnaire, because your opinion will mean a lot to our company and for our future progress. If some question is interfering with our cooperation, or you disagree with one question, please move to the next question.


Thank you ahead for your cooperation with us.

With best regards from the Team

Electrolux-Macedonia

Dimche Palenzo

General Manager

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	Excellent	Very good	Good	Average	Bad
1.Your impression on our company in general					
2.Our capabity and our servis center					
3.The quality of our products					
4.Our tehcnical knowledge and support					



ESTIMATION FROM THE CUSTOMER

5.Which are our **good features** in our organization(such as receiving and getting orders,tehcnical specifications of our products,servis and behavior of the employed,safety of the prices and guaranteed discount of the dealers from min 5-25% etc.).If there are,fill the next lines :

6.Which are our **bad features** in our organization(such as receiving and getting orders,tehcnical specifications of our products,servis and behavior of the employed,safety of the prices and guaranteed discount of the dealers from min 5-25% etc.).If there are,fill the next lines :

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7.Your estimations for :

	Excellent	Very good	Good	Average	Bad
-Tehnickal specifications of our products					
- The time to complete an order					
-Safety of the prices					

8.Will you trust us again?		Yes		No
Will you present our company to others?		Yes		No

9.Please tell us your comments to improve ourselves in future :

FIRMA :

IME :

POZICIJA :

Look for our ideas and works on www.electrolux.mk