



ЕЛЕКТРОЛУКС Electrolux

Ordering and payment

• Installation

Before product installation the buyer is required to prepare the installation premises and electricity, water and drain connections etc, in accordance with the manufacturer's installation manual.

Installation includes the following: unpacking of the appliance i mains connection, putting into operation and on-site personnel training.



Equipment should be carried onto the premises, installation material is not included in the price.

• Planning

Includes planning (preliminary space and equipment design, legend and product description, microlocation connections plans)

On-site arrival



• Service and spare parts

For installation and maintenance you can rely on a network of service centers which will offer its assistance in the shortest time.



• Warranty

Any damage or fault of the parts and materials the appliance consists of and which occur within the warranty period will be dealt with at the authorised Whirlpool service centre, provided that:

- a) the buyer provides the original invoice/receipt with the date of purchase which shows the warranty hasn't expired;
- b) the damage or faults aren't caused by: inappropriate voltage; improper use, handling or operation of the appliance as referred to in the user's or operator's manual; accidents caused by transport, weather conditions (flooding, lightning); misuse, negligent or unprofessional repairs carried out at a service centre not authorised by Whirlpool;
- c) no unoriginal spare parts were used.

If there is no possibility of repairing the appliance under warranty within the period of 45 days, your appliance will be replaced with the equivalent product or you will be given a refund.

customer support

ORDERING

Phone: +389(0)47/203 330

Fax: 389(0)2/329 8 130

email: : electrolux@t-home.mk

DELIVERY

If there are no products on stock, time of delivery is 4-6 weeks after ordering.

PRODUCT COLLECTING

The buyer collects the products in person, warehouse Business centre Bitola

PAYMENT METHODS

Consumer credit in 60 installments.

By the time of product collection the buyer has to pay the full product price.

authorised service centres:



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