

# Cost Analysis

Електролюкс  
**Electrolux  
Macedonia**

General conditions for business services Electrolux Macedonia

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E-mail: [electrolux@t-home.mk](mailto:electrolux@t-home.mk)

Status: January 2009

## 1. Range

All offers, services and delivery of coal electric service performed exclusively on the following general conditions applicable at the time of order. Deviations, especially oral agreements and other ancillary agreements, are not effective unless confirmed in writing by us, without such written confirmation is not worth the difference. If any provision of these terms and conditions be or become invalid, this shall not affect the validity of other provisions.

## 2. Contract

Our offer is - unless otherwise agreed - always non-binding. Just as the customer is binding offer in accordance with § 145 BGB.

## 3. Prices

Prices at the time of ordering. Prices are, unless otherwise indicated, the gross price with VAT om Signed in euros and are not free, and shipping and handling costs.

## 4. Payment

Purchase price is due with order. Delivery is done in advance, unless other arrangements are made.

## 5. Delivery



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Deliveries are from stock Elektrokohle services on behalf of the buyer. We have the right at any time from remote locations, for example, delivered directly from the factory, yes.

### 6. Complaints regarding damage in transit

With transport damage before it was removed and unloading of goods immediately damage survey by mail, lead agent, etc., and obtain a written certificate from Schadensaufnehmenden place.

### 7. Warranties

The warranty is based on statutory provisions.

### 8. Cancellation - Return Policy

Consumer contract within a month, without giving reasons in writing (eg letter, fax, e-mail), or - if the goods before the deadline - by returning the goods. Term begins after receipt of this notice in written form, but not before receipt of goods by the recipient (in the case of recurring deliveries of similar goods) before receiving the first partial delivery and not fulfilling their obligations according to § 312c Section 2 BGB in conjunction with § 1 Sections 1, 2 hours before noon to 4 pm BGB InfoV and our obligations in accordance with § 312e Section 1, paragraph 1 BGB in conjunction with BGB § 3-InfoV. Revocation period is sufficient to send the revocation or thing.

Revocation must be sent to:

Electric coal Mr. Slobodan Ivanovski So P.fax.52

0038947-203330 Fax E-mail [dimche@electrolux.mk](mailto:dimche@electrolux.mk)

Consequences of withdrawal

In case of cancellation effective mutual benefits received and possibly towed uses (eg interest). Can you give us the performance received whole or in part, or only worsen the situation, you must pay us compensation for the value. With the things this does not apply if the deterioration of the case only on the exam - it would have been possible in the shop - it is. For the purpose of putting the result of deterioration of thing you have to have value.

Paketversandfähige things are back to our responsibility. You must bear the costs of return, if the delivered goods ordered and if the price returned the case to an amount not to exceed 40 euros or, if you are at a higher price point during the recall or return yet produced agreement agreed partial payment. Otherwise, the return is free for you. Not lots of things are picked up. Obligations to reimburse payments must be fulfilled within 30 days. Term begins for you sending your revocation or thing for us with the reception.

Dimce Petko Palenzo

## 9. Returns

With the exceptions of products the customer account will be sent.

Freight collect shipments sent without prior consultation with us will not be accepted and will be returned at the expense of the buyer.

## 10. Packaging

The seller sends the goods ordered, often in packages that can be disposed free of comprehensive waste management system (eg "green point"). Provided that should be used in individual cases by the manufacturer of packaging, which can not be a comprehensive system of waste, the seller is bound by definition to return the packaging for the customer free of charge for treatment in the appropriate recovery. In this case, the buyer has the right packaging at the expense of the seller in return.

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(As of January 2009)

## Shipping Package Germany:

Package up to 30kg EUR 5.95

\* Inselzuschlag EUR 11.90

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## Shipping Shipping Spedizione

Europe

Belgium Denmark Netherlands

Luxembourg Czech Republic

Small packages up to 2kg euros 11:00

Packages up to 10kg euros 14:00

Packages up to 20kg EUR 20.00

Packages up to 30kg EUR 25.00

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## Poland Slovakia Slovenia

Small packages up to 2kg euros 16:00

Package up to 10kg EUR 20.00

Package up to 20kg EUR 25.00

Package up to 30kg EUR 30.00



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### Bulgaria Hungary Romania Lithuania Latvia Estonia

2 kg package to Euro 20.00

Package 10 kg euros 23:00

Package up to 20kg EUR 30.00

30kg parcel to 37.00 euros

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### Sweden Finland France United Kingdom Monaco

#### Italy

Small parcels up to 2kg euros 17:00

10kg parcel to 20.00 euros

20kg parcel to 25.00 euros

30kg parcel to 32.00 euros

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### Spain Portugal Greece

Package up to 2kg EUR 22.00

Package up to 10kg EUR 25.00

Package up to 20kg EUR 30.00

Package up to 30kg EUR 40.00

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Austria Switzerland \*

Small package of up to 2 kg euros 14:00

Package up to 10kg euros 18:00

Package up to 20kg EUR 25.00

Package up to 30kg EUR 30.00

\* Switzerland.